



## REFUND AND WITHDRAWAL POLICY

Refund guidelines are outlined below:

- Before evaluations- refund is registration fees minus \$25 administrative fee
- After evaluations before teams formed - refund is registration minus \$50 administrative fee
- Once teams are made and rosters submitted to Calgary Minor Softball Association (March 31) - refund is 50% of registration fee
- After April 1, no refunds will be provided after teams have been formed except for withdrawal due to medical reason or family relocation out of SBR league boundaries. (see Calgary Minor Softball Association website for reference). In such cases, refunds will be pro-rated. Medical withdrawal requirements are at the discretion of the SBR Executive Committee.

Once a medical refund has been given, the player will be removed from the official roster and will no longer be allowed to participate in team activities. The roster spot will now be considered vacant and could be filled by a new player registration.

No refunds will be issued for suspended players.

Notice of withdrawals will only be accepted via email to the SBR Registrar ([registration@sbrsoftball.com](mailto:registration@sbrsoftball.com)) and SBR Treasurer ([treasurer@sbrsoftball.com](mailto:treasurer@sbrsoftball.com)). The date and time stamp of the email will be used to determine eligibility and what refund scenario is applicable.